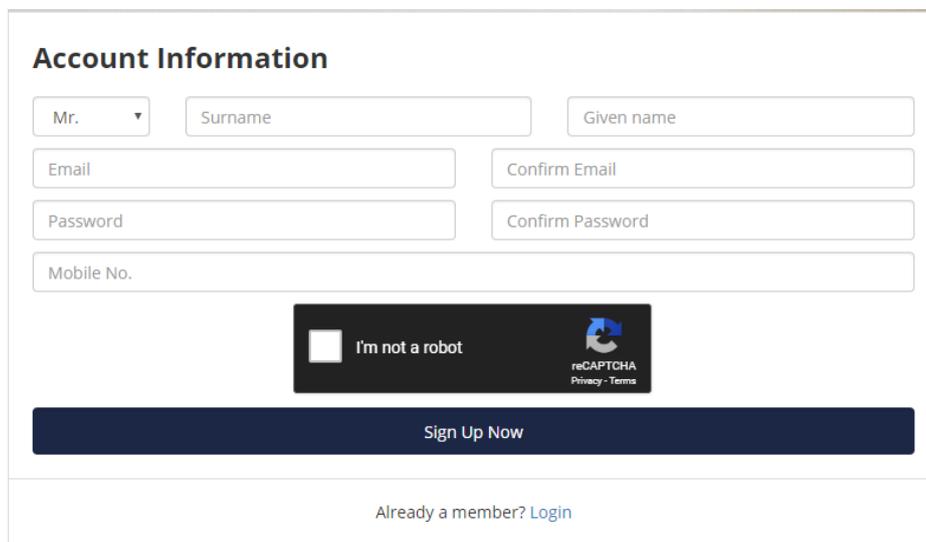


## WhizComms Sign Up Guide

1. To subscribe to WhizComms Home Fiber Broadband service, please click this link – [www.whizcomms.com.sg](http://www.whizcomms.com.sg)
2. Click “Sign Up” at the top right-hand corner of the WhizComms webpage. 
3. Enter the Account Information details, click “I’m not a robot” verification and click “Sign Up” bar.



The screenshot shows the 'Account Information' sign-up form. It includes the following fields: a dropdown menu for 'Mr.', text boxes for 'Surname' and 'Given name', text boxes for 'Email' and 'Confirm Email', text boxes for 'Password' and 'Confirm Password', and a text box for 'Mobile No.'. Below these fields is a reCAPTCHA verification box with the text 'I'm not a robot' and a 'reCAPTCHA Privacy - Terms' link. At the bottom of the form is a dark blue 'Sign Up Now' button. Below the form, there is a link that says 'Already a member? Login'.

4. Service Registration Step 1 – Service Plan. Please select a package of your choice. For example, you can select a 1Gbps 12-Month No Frills package at \$38 per month.

**1Gbps 12-Month (No-Frills)**

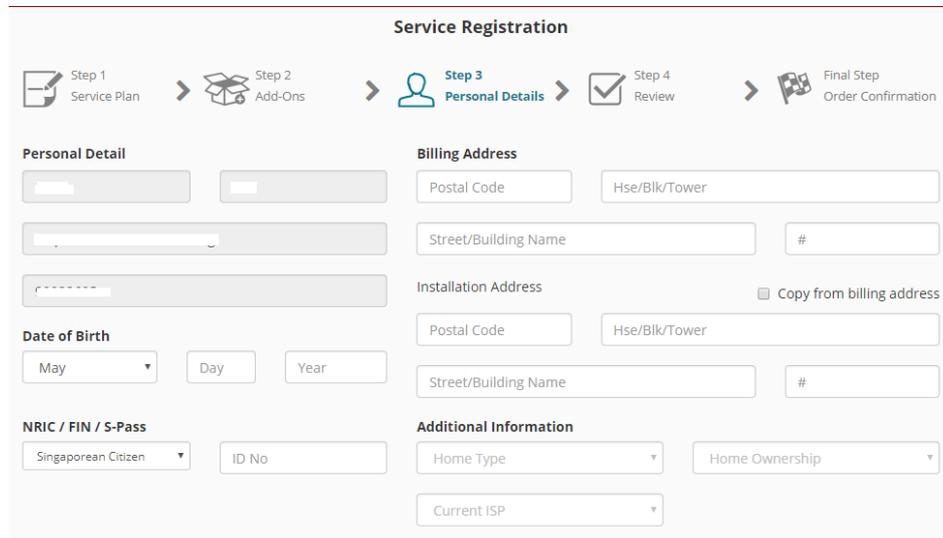
12 Months

**\$38.00/mth** ▾

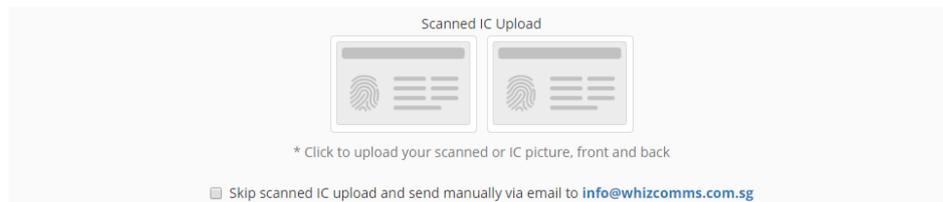
and click “Next”. 

5. Service Registration Step 2 – Add-Ons. Please select an option or click “Next”.

6. Service Registration Step 3 – Personal Details. Please key in all the information as required.



Please Scan and upload NRIC.



There is an option to skip “Scanned IC Upload” and send IC info by clicking on “Skip scanned IC”. When selecting this option, please send IC info via email to [info@whizcomms.com.sg](mailto:info@whizcomms.com.sg)

7. Service Registration Step 4 – Review. Please review and confirm the contact information, billing and installation address entered is accurate. The order summary is to inform of the one-time and monthly payment as previously selected.

Please click on the following after understanding WhizComms “Terms and Conditions”.



8. Select payment method. No charges will be transacted for this option.

**For Debit/Credit Card.**

Click “Proceed to Payment Validation” for debit/credit card.

**Payment Method**

**Debit/Credit Card**       **GIRO**

The payment page activity is strictly for validation of the assigned credit card. No deductions will be made. All bill deduction will only begin upon confirmation of delivery of subscribed fibre broadband service.

[Previous](#)      [Proceed to Payment Validation](#)

Select payment type



**EASYPAY**

**IMPORTANT:**

**Pay to Merchant** : WHIZ COMMUNICATIONS PTE LTD  
**Reference No** : WW-1540447834  
**Amount** : SGD 0.1

Please click a logo below to select your payment type

[Cancel](#)

Copyright © 2018 Wirecard Singapore Pte Ltd. All rights reserved.

Please complete the credit card information for authorization approval. There will not be any payment deduction. Click “Submit” after entering the required information. Go to point 9.



**EASYPAY**



Please note that you may be redirected to your bank's page to authorise this transaction.

Please enter payment card details

Credit Card Number: \*

Expiry Date: \*  
--Select--    --Select--

CVV2: \*      What is CVV2?

Card Holder Name:

[Back](#)    [Cancel](#)    [Submit](#)

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Click “Proceed to Giro Payment” for Giro selection.

**Payment Method**

Debit/Credit Card      **GIRO**

You will be needed to fill out the forms and process your GIRO payment with your bank.  
Estimated time of processing is approximately 10 business days

Previous
Proceed with GIRO payment

Click “Download” to receive a Giro form for completion and send to WhizComms.  
Click “View Orders” thereafter. Go to Point 9.

GIRO Request Form
Download

View Orders

**9. Summary of Sign Up Order and Status set as Processing.**

<p><a href="#">My Orders</a></p> <hr/> <p><a href="#">e-Bills</a></p> <hr/> <p><a href="#">My Profile</a></p>	<p style="text-align: center;">My Orders</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%;">Service Type</th> <th style="width: 30%;">Status</th> <th style="width: 20%;">Order Date</th> </tr> </thead> <tbody> <tr> <td><b>1Gbps 12-Month (No-Frills)</b></td> <td><b>Processing</b></td> <td><b>25/10/2018</b></td> </tr> </tbody> </table> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <thead> <tr> <th style="width: 50%;">What's Included</th> <th style="width: 50%;">Additional Product/Services</th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;"> <ul style="list-style-type: none"> <li>◦ 1Gbps 12 months</li> <li>◦ ONR Device*</li> <li>◦ FOC Weekday Delivery &amp; Installation^</li> <li>◦ Power Cable for ONR*</li> <li>◦ Ethernet Cable</li> <li>◦ FOC Activation Fee</li> <li>◦ NetLink Trust Service Activation Fee</li> <li>◦ Fibre Patch Cord</li> </ul> </td> <td></td> </tr> </tbody> </table>	Service Type	Status	Order Date	<b>1Gbps 12-Month (No-Frills)</b>	<b>Processing</b>	<b>25/10/2018</b>	What's Included	Additional Product/Services	<ul style="list-style-type: none"> <li>◦ 1Gbps 12 months</li> <li>◦ ONR Device*</li> <li>◦ FOC Weekday Delivery &amp; Installation^</li> <li>◦ Power Cable for ONR*</li> <li>◦ Ethernet Cable</li> <li>◦ FOC Activation Fee</li> <li>◦ NetLink Trust Service Activation Fee</li> <li>◦ Fibre Patch Cord</li> </ul>	
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10. Log Out by clicking your name on the top right-hand corner and select “Logout”.